



Office of the Ohio Consumers' Counsel

Your Residential Utility Consumer Advocate

CONSUMERS' FACT SHEET

Office of the Ohio Consumers' Counsel

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SUMMER CRISIS PROGRAM



Summer electric assistance available for low-income households

Help is available for eligible Ohioans trying to cope with the summer heat. Under the Summer Crisis Program, consumers of regulated utilities may qualify to receive a benefit amount up to \$500 while customers of unregulated utilities can receive a benefit not to exceed \$800. These benefits can be used to help pay an electric utility bill, and/or central air conditioning repair, and/or an air conditioning unit and/or fan.

To be eligible for assistance, households must have a gross annual income that is at or below 175 percent of the federal poverty guidelines. In addition to the income guidelines, applicants must also either:

- ▶ Have a member in the household who is 60 years of age or older;
- ▶ Have a member who has a medical necessity verified by physician documentation;
- ▶ Have an electric disconnection notice, electric is currently disconnected, or establishing electric service;
- ▶ Have a household member diagnosed with COVID-19 in 2020; or
- ▶ Participate in the PIPP Plus program. PIPP Plus customers can receive assistance towards PIPP default, first PIPP payment, air conditioner repair, or receive an air conditioner unit and/or fan.

Additional information

To apply for the Summer Crisis Program, consumers need to contact their local community action agency. The community action agency determines the level of benefits that can be provided. The program is available from July 1 until September 30.

For additional information on the Summer Crisis Program or to locate the nearest community action agency, consumers should contact the Ohio Development Services Agency (ODSA) consumer hotline at 1-800-282-0880 or TDD 1-800-686-1557 or via online at www.development.ohio.gov/is/is_heapsummer_prov.htm.

2020 Income Guidelines

Size of household*	Total Gross Annual Household Income
	175%
1	\$22,330
2	\$30,170
3	\$38,010
4	\$45,850
5	\$53,690
6	\$61,530
7	\$69,370
8	\$77,210

* For families/households with more than 8 persons, please contact your local community action agency.