Before

The Ohio Senate

Finance General Government and Agency Review Subcommittee
Testimony on Sub. H.B. 49 - Lifeline Assistance for Low-Income Telephone Consumers

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May 23, 2017

Hello Chair Jordan, Vice-Chair O'Brien and Members of the Finance General Government and Agency Review Subcommittee. Thank you for this opportunity to testify. We respectfully recommend a change in Substitute House Bill 49, lines 78047 to 78048, regarding financial assistance for low-income telephone consumers. Our proposed change would preserve existing law which ensures that flat rate telephone service (unlimited local calling) continues to be available to them. The consumers who take this service, known as Lifeline service, are the poorest of the poor among our fellow Ohioans and they should continue to have the required protection of unlimited local calling at a flat rate for this service. We therefore oppose the change to the law that is proposed in Substitute H.B. 49 regarding consumers' Lifeline service.

The Ohio Poverty Law Center is a statewide law office that pursues statewide advocacy to protect, enforce and expand the legal rights of low-income Ohioans. The Office of the Ohio Consumers' Counsel represents the interests of 4.5 million Ohio households regarding their

electric, natural gas, telephone, and water utility services. Pro Seniors was founded in 1975 as a non-profit organization dedicated to providing legal and long term help to Ohio seniors.

Communities United for Action is a nonprofit multi-issue community organization, based in Cincinnati, that brings together almost 50 local organizations and institutions representing a variety of cultural and ethnic backgrounds and economic levels, with particular emphasis on working class neighborhoods in Cincinnati's Millcreek Valley. Advocates for Basic Legal Equality is a nonprofit public interest law firm that represents low-income people in 33 Ohio counties.

Proposed language in H.B. 49 would amend Ohio Revised Code 4927.13(A)(1)(a), which describes the program for financial assistance to low-income telephone consumers. (Lines 78047 to 78048.) The current language in the Bill would remove the reference that phone companies in Ohio should offer Lifeline service to low-income consumers at a <u>flat rate for unlimited local calling</u>. Flat rate service for unlimited local calling is a traditional mainstay of residential voice service and should be especially assured for low-income consumers. Flat rate service means unlimited local calling without extra charges for usage. Allowing telephone companies to charge for local usage (such as by minutes of use) could adversely affect low-income Lifeline consumers in Ohio by increasing the amount they pay for local phone service.

Lifeline service helps make basic telephone service affordable to low-income Ohioans. In this regard, these consumers typically cannot afford the more expensive service offerings of local telephone companies. Consumers who qualify for Lifeline service often can afford little more than food and rent. But they, like many, need phone service for the various imperatives that are understood for 21st century communications. For information about low-income challenges in Ohio, please see the attachments to this testimony showing recent data about poverty and food

insecurity across our state.

We understand that an explanation for this change and another related change (presented in PUCO testimony to this Subcommittee) was that the changes would make Ohio law consistent with federal standards including low-income wireless service standards. But Ohio's current law (that H.B. 49 would alter on lines 78047 to 78048) is not inconsistent with the federal rule, as follows. The federal rules (47 C.F.R. §§54.400(m) and 54.401(a)(2)) require Lifeline service to be voice telephony, which includes "minutes of use for local service provided at no additional charge to end users." These words, for minutes of use at no additional charge, allow for flat rate service. Further, the current law and the proposed change in H.B. 49 regarding flat rate are about landline service, not wireless.

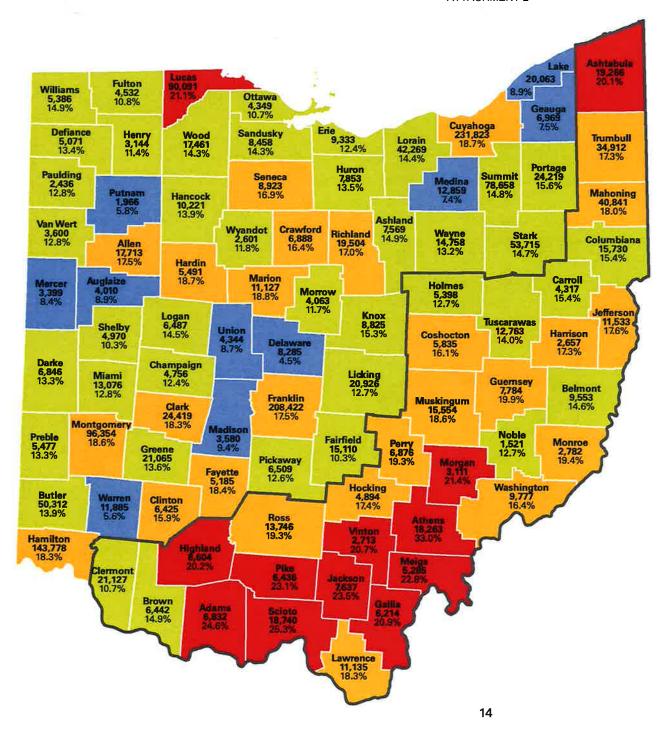
Accordingly, please see the proposed amendment, attached to this testimony, to H.B. 49. The proposed amendment would retain the existing Ohio law that is protective of flat rate service for low-income Ohioans using Lifeline.

Thank you again for this opportunity to address this utility consumer issue affecting Ohioans.

SC3577

 $\begin{array}{c} \text{Sub. H.B. 49} \\ \text{As Passed by the House} \end{array}$

	moved to amend as follows:
1	<pre>In line 78047, reinsert "Flat-rate, monthly, primary";</pre>
2	delete "Monthly"
3	In line 78048, reinsert "with touch-tone service,"
4	The motion was agreed to.
5	SYNOPSIS
6	Lifeline telephone service
7	R.C. 4927.13
8 9 10	Removes the provision eliminating the requirements that lifeline telephone service be touch-tone, flat-rate, and for a primary access line.



Ohio

Poverty in Ohio by County

2011-2015 American Community Survey

Statewide Poverty 1,775,836 15.8%

Percentage County Population in Poverty

4.5% - 9.9%

10.0% - 15.8%

15.9% - 19.9%

20.0% - 33.0%

Appalachian Ohio

This map shows the 2011-2015 American Community Survey estimates of the number and percentage of persons in poverty by county

Source:

2011-2015 American Community Survey, U.S. Census Bureau

Prepared by:
Office of Research
Ohio Development Services Agency
January 2017



Map the Meal Gap 2016: Overall Food Insecurity in Ohio by County in 2014:



						Likely Income Eligibility for Federal Nutrition Assistance ²			
400	County	Total C	Population	Food Insecurity	Estimated number food insecure	% below 130% poverty SNAP, WIC, free school	% between 130% and 185% poverty WIC, reduced price	% above 185% poverty Charitable Response	
				rate	Individuals (rounded)	meals, CSFP_TEFAP	school meals	chandae response	
Adams			28,342	18.1%	5,140	80%	6%	14%	
Allen			105,562	16.5%	17,470	59%	13%	29%	
Ashland			53,202	14.2%	7,550	59%	11%	30%	
Ashtabula			100,346	15.7%	15,750	65%	12%	23%	
Athens			64,840	19.8%	12,810	69%	4%	27%	
Auglaize			45,867	11.8%	5,410	46%	19%	35%	
Belmont			69,793	14.8%	10,300	51%	15%	34%	
Brown			44,464	14.3%	6,370	62%	14%	24%	
Butler			371,154	14.0%	52,060	50%	10%	41%	
Carroll			28,539	13.7%	3,920	60%	14%	26%	
hampaign			39,628	13.2%	5,220	52%	12%	36%	
Clark			137,303	16.3%	22,410	61%	14%	25%	
Clermont			199,450	12.3%	24,590	48%	9%	44%	
linton			41,871	16.3%	6,840	56%	12%	32%	
Columbiana			106,622	15.0%	15,960	59%	13%	28%	
Coshocton			36,768	15.5%	5,700	66%	12%	22%	
rawford			43,036	15.1%	6,510	61%	13%	26%	
Cuyahoga			1,267,513	19.4%	245,660	53%	14%	33%	
Darke			52,537	13.7%	7,190	57%	17%	27%	
Defiance			38,795	12.3%	4,750	58%	15%	27%	
Delaware			181,821	9.0%	16,440	29%	11%	60%	
rie			76,416	15.0%	11,450	49%	15%	36%	
airfield			148,067	13.2%	19,510	47%	12%	41%	
ayette			28,875	16.1%	4,660	64%	11%	25%	
ranklin			1,197,592	17.9%	214,500	54%	13%	34%	
ulton			42,541	11.6%	4,920	51%	12%	37%	
Sallia			30,763	16.1%	4,950	69%	12%	20%	
Seauga			93,819	10.3%	9,680	43%	12%	45%	
Greene			163,313	14.5%	23,650	48%	8%	44%	
Suernsey			39,794	15.4%	6,140	65%	11%	24%	
Hamilton			803,272	18.6%	149,740	53%	12%	36%	
-lancock			75,290	12.9%	9,730	57%	10%	33%	
Hardin			31,826	15.1%	4,800	61%	10%	29%	
-larrison			15,698	14.5%	2,280	62%	15%	23%	
tenry			28,074	12.1%	3,390	51%	9%	40%	
lighland			43,266	16.5%	7,130	73%	12%	15%	
tocking			29,111	14.6%	4,250	62%	10%	28%	
tolmes			43,176	12.4%	5,360	64%	24%	11%	
luron			59,186	14.2%	8,410	55%	14%	31%	
ackson			32,952	17.7%	5,840	73%	8%	19%	
efferson			68,510	16.7%	11,410	57%	13%	29%	
nox			61,063	14.0%	8,520	56%	12%	32%	
ake			229,602	12.4%	28,410	41%	14%	46%	
awrence			62,100	15.1%	9,350	61%	16%	23%	
icking			167,911	13.3%	22,330	49%	12%	39%	
ogan			45,564	13.9%	6,330	65%	6%	30%	
orain			302,465	14.3%	43,130	51%	10%	39%	
ucas			438,167	18.3%	80,260	60%	12%	28%	
Madison			43,326	13.5%	5,850	44%	11%	45%	
Mahoning			235,809	16.9%	39,790	56%	15%	29%	
Marion			66,171	15.9%	10,520	61%	8%	31%	
Medina			174,091	11.1%	19,280	38%	11%	51%	
Meigs			23,564	16.9%	3,970	70%	12%	18%	
Mercer			40,789	11.1%	4,530	42%	19%	39%	
Viami			103,145	13.7%	14,090	52%	12%	35%	
Monroe			14,590	17.1%	2,490	58%	14%	28%	
Montgomery			534,801	18.4%	98,470		14%	31%	

ATTACHMENT 3

	County	The state of	Population	Food Insecurity rate	Estimated number food insecure individuals (rounded)	Likely Income Eligibility for Federal Nutrition Assistance ²			
						% below 130% poverty SNAP, WIC, free school nieals, CSFP, TEFAP	% between 130% and 185% poverty WIC, reduced price school meals	% above 185% poverty Chantable Response	
Morgan			14,977	16.2%	2,420	65%	13%	22%	
Morrow			34,991	12.6%	4,410	53%	12%	35%	
Muskingum			85,947	16.7%	14,360	63%	15%	22%	
Noble			14,561	14.8%	2,160	47%	21%	33%	
Ottawa			41,304	12.6%	5,210	43%	16%	41%	
Paulding			19,293	12.8%	2,470	56%	16%	28%	
Perry			36,000	15.5%	5,590	65%	13%	22%	
Pickaway			56,279	13.5%	7,620	47%	12%	41%	
Pike			28,504	17.9%	5,100	74%	11%	15%	
Portage			161,553	14.8%	23,930	54%	7%	39%	
Preble			41,887	13.1%	5,510	56%	16%	29%	
Putnam			34,256	9.6%	3,300	40%	14%	46%	
Richland			122,813	16.2%	19,920	55%	14%	31%	
Ross			77,552	16.1%	12,480	62%	10%	28%	
Sandusky			60,498	12.9%	7,820	62%	12%	26%	
Scioto			78,520	18.2%	14,280	70%	8%	23%	
Seneca			56,100	14.2%	7,950	56%	11%	33%	
Shelby			49,165	13.0%	6,380	51%	12%	38%	
Stark			375,090	15.2%	57,080	53%	13%	34%	
Summit			541,464	16.2%	87,480	50%	12%	38%	
Trumbull			207,596	16.3%	33,820	56%	12%	33%	
Tuscarawas			92,616	13.7%	12,690	58%	13%	29%	
Union			53,090	11.2%	5,920	40%	13%	47%	
Van Wert			28,612	12.7%	3,620	55%	19%	26%	
Vinton			13,319	16.6%	2,220	72%	17%	11%	
Warren			217,623	10.7%	23,290	30%	11%	59%	
Washington			61,473	14.5%	8,880	61%	9%	30%	
Wayne			114,978	13.0%	14,990	56%	16%	28%	
Williams			37,493	13.3%	4,990	63%	18%	19%	
Wood			128,139	13.7%	17,610	53%	7%	40%	
Wyandot			22,535	12.5%	2,810	48%	17%	35%	
State Total			11,594,163	16.8%	1,943,340	52.3%	12.9%	34.7%	

For additional data and maps by county, state, and congressional district, please visit $\frac{www.feedingamerica.org/mapthegap}{www.feedingamerica.org/mapthegap}$.

Gundersen, C., A. Dewey, A. Crumbaugh, M. Kato & E. Engelhard. *Map the Meal Gap 2016: Food Insecurity and Child Food Insecurity Estimates at the County Level.* Feeding America, 2016. This research is generously supported by the Howard G. Buffett Foundation and The Nielsen Company.

¹Map the Meal Gap's food insecurity rates are determined using data from the 2001-2014 Current Population Survey on individuals in food insecure households; data from the 2014 American Community Survey on median household incomes, poverty rates, homeownership, and race and ethnic demographics; and 2014 data from the Bureau of Labor Statistics on unemployment rates.

²Numbers reflect percentage of food insecure individuals living in households with incomes within the income bands indicated. Eligibility for federal nutrition programs is determined in part by these income thresholds which can vary by state.

⁶Population and food insecurity data in the state totals row do not reflect the sum of all counties in that state. The state totals are aggregated from the congressional districts data in that state. All data in the state totals row pertaining to the cost of food or the "Meal Gap" reflect state-level data and are not aggregations of either counties or congressional districts.

ATTACHMENT 3



Map the Meal Gap 2016:



Overall Food Insecurity in Ohio by Congressional District in 2014 1

	Population	Food insecurity rate	Estimated number food insecure individuals (rounded)	Likely Income Eligibility for Federal Nutrition Assistance ²		
Congressional District				% below 130% poverty SNAP, WIC, free school meals, CSFP, TEFAP	% between 130% and 185% poverty WIC, reduced price school meals	% above 185% poverty Charitable Response
1	729,726	19.3%	141,100	46%	12%	42%
2	724,587	15.9%	115,490	54%	10%	36%
3	755,499	23.0%	173,550	58%	18%	24%
4	709,882	15.4%	109,310	54%	11%	36%
5	730,503	13.0%	94,820	49%	13%	38%
6	713,457	15.9%	113,270	59%	10%	31%
7	725,548	14.4%	104,790	54%	11%	35%
8	722,889	15.0%	108,730	50%	12%	38%
9	709,813	19.4%	137,500	62%	14%	24%
10	720,794	19.0%	137,130	53%	11%	36%
11	699,736	29.8%	208,290	59%	17%	24%
12	755,978	12.4%	93,470	43%	9%	49%
13	707,940	18.0%	127,520	56%	14%	30%
14	722,474	12.2%	88,270	41%	12%	46%
15	740,854	14.3%	105,730	45%	12%	43%
16	724,483	11.6%	84,370	37%	13%	50%

For additional data and maps by county, state, and congressional district, please visit www.feedingamerica.org/mapthegap.

Gundersen, C., A. Dewey, A. Crumbaugh, M. Kato & E. Engelhard. *Map the Meal Gap 2016: Food Insecurity and Child Food Insecurity Estimates at the County Level.* Feeding America, 2016. This research is generously supported by the Howard G. Buffett Foundation and The Nielsen Company.

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²Numbers reflect percentage of food insecure individuals living in households with incomes within the income bands indicated. Eligibility for federal nutrition programs is determined in part by these income thresholds which can vary by state.